



QUALITY POLICY

AI Read Electrical Limited acknowledges that our ability to provide a quality service reflects directly on our success.

We are dedicated to delivering a quality service, providing efficient and timely installation and management solutions and to execute all work effectively and efficiently the first time.

Everyone within the firm is responsible for the quality of the work they perform. All employees are actively encouraged to ensure that our activities are complete in accordance with client's specification, legal requirements and appropriate standards, are finished on time and that safety and environmental protection standards are maintained to the highest level.

To achieve these aims we have implemented and maintain a Quality Management System which meets the requirements of ISO 9001: 2008 and which includes policies and operational procedures that define the practices which are consistently followed to control the quality of our service and management activities.

We encourage employees to identify problems, report them and assist in implementing solutions.

Through our Quality Management System we continually monitor the quality of all services and regularly evaluate our business and client needs and set quality objectives which will be improved upon year after year.

This policy is reviewed for suitability on a regular basis and is communicated publicly and to all employees, suppliers and contractors working for and on behalf of the company.

Philip Read
Director:

September 2013